## volunteer engagement Annual Report FY 2020 - 2021

33,363

Total Hours Served



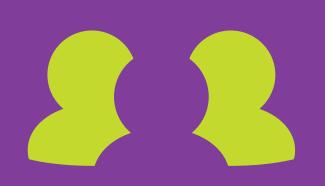
4,403

Total Patrons Served



5,605

Total Active Volunteers



78% Adults, 22% Teens



Average Age: 32

## Highlights

- 520 New Volunteers
- 5,814 Number of volunteers monthly average
- 69 Friends Groups
- 16.16 FTE

'19-'20 Total Hours Served

## Comparisons

112 122

13 23 13(4) 113413 331 134	112,102
'19 –'20 Total Patrons Served	30,333
'19 - '20 FTE	56
'19 - '20 New Volunteers	1760

\*Decreases in numbers due to Safer at Home, which began in March of 2020.

## **Mission Statement**

The Los Angeles Public Library strives to offer volunteers opportunities to use their skills and knowledge to assist staff with providing service enhancements and to strengthen the relationships between the Library and the diverse communities it serves.