**ONTARIO CITY LIBRARY**

**Volunteer Position Description**

**Veterans Resource Center Volunteer**

**Position Overview and Impact:** Help to ensure that veterans and veteran families of every era know how to get connected to their benefits and resources.

**Key Responsibilities:**

After training, spend at least one 3-hour shift per week in the library providing important information and referrals to veterans and their families.

**Qualifications:**

* Patience and empathy
* Good listening skills
* Ability to maintain confidentiality and respect personal boundaries

**Training and Support Provided:** Orientation to the Library, and training on Veterans resources and materials available, and information and referral skills.

**Time Commitment:** Minimum 3 hour shift per week.

**Length of Commitment:** Minimum six month commitment requested

**Benefits of Volunteering:**

* Opportunity to assist veterans and their families to receive information and resources to which they are entitled.
* Gain skills in information and referral.

**Contact Person:** James Augur (909) 395-2226.

**Date Revised:** 2.17